

Consumer Tips

At U S WEST Communications we know how important it is for you to receive a clear and accurate bill. The sample bill below highlights useful hints designed to make it easier to understand the various charges. Also listed are payment options, ways to receive credit adjustments and numbers to call should you still have questions.

The Account Summary section shows your last month's charges and credits, as well as a breakdown of your current month's charges. Your current month's charges are then itemized on the following pages of your bill.

Your account number is made up of your 10-digit phone number plus a unique 4-digit code. In order to ensure that your monthly payment gets processed properly, please write your account number on your check or money order.

Important information appears near the top of your bill so you can quickly see the current status of your account. While your current month's charges are not due until the date indicated, any previous balance should be paid immediately.

To make bill paying easier for you, U S WEST Communications bills for several long distance companies. An itemization of the calls you made with each company appears on that company's page of your bill.

New information from U S WEST Communications appears in this section of your bill.

The payment stub appears at the bottom of page 1. Please be sure to include it with each month's payment.

Where to call if you have questions about specific charges can be found at a glance.

Our mailing address is found in the body of your bill for easy reference after you have mailed in your payment.

Call the telephone number listed at the bottom of each page if you have a question about a particular charge appearing on that page.

U S WEST COMMUNICATIONS

RODNEY BRITO, DDS
BILL DATE FEB 18, 1994
ACCOUNT NUMBER: 000-000-0012-123R

US WEST COMMUNICATION PAGE 1

TOTAL AMOUNT DUE	PREVIOUS BALANCE	\$4.95
	CURRENT CHARGES DUE DEC 14	\$79.36
	TOTAL AMOUNT DUE	\$79.31

ACCOUNT SUMMARY

PAST CHARGES AND CREDITS	
PRIOR CHARGES	6.18
ADJUSTMENTS	.00
PAYMENTS	4.95
Thank you for your payment	
TOTAL PAST CHARGES AND CREDITS	
CURRENT CHARGES DUE MAR 09, 1994	
U S WEST COMMUNICATIONS	7.16
LOCAL CHARGES	7.87
UNREGULATED SERVICES	11.15
LONG DISTANCE SERVICES	
If you have questions, call 1-800-244-1111	
ABC LONG DISTANCE COMPANY	18.45
Questions call 1-800-XXX-XXXX	
XYZ LONG DISTANCE COMPANY	0.20
Questions call 1-800-XXX-XXXX	
TOTAL CURRENT CHARGES	\$79.36
TOTAL AMOUNT DUE	\$79.31
We appreciate your business	

This month's bill reflects changes made as a result of customer input. Thank you for your suggestions.

RETURN ADDRESS U S WEST COMMUNICATIONS
P.O. BOX 12345
ANYTOWN, ST 12345-6789

Please fold on the perforation above, detach and return with your payment payable to U S WEST Communications

BILL DATE FEB 18, 1994
ACCOUNT NUMBER: 000-000-0012-123R

PAST DUE CHARGES \$4.95
CURRENT CHARGES DUE: MAR 09 \$79.36
TOTAL AMOUNT DUE: \$79.31

U S WEST COMMUNICATIONS
P.O. BOX 12345
ANYTOWN, ST 12345-6789

ENTER AMOUNT PAID
(IF DIFFERENT FROM THE AMOUNT DUE)

RODNEY BRITO, DDS
P.O. BOX 12345
ANYTOWN, ST 12345-6789

41 068015555555555555 1221013192 0000000000 0000000001

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FOR U S WEST COMMUNICATIONS Questions Call 1-800-244-1111 (NO CHARGE)

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